Eastgate Car Park Fee Changes - Frequently Asked Questions

What fees are changing?

The changes apply only to the first 3 hours:

Current 2017/18 Fees		Proposed 2018/19 fees	
0 – 1 hour	$1	0 – 1 hour	Free
1 – 1.5 hours	$2	1 – 2 hours	$2.60
1.5 – 2 hours	$4	2 – 3 hours	$8.60
2 – 2.5 hours	$7		
2.5 – 3 hours	$10		

How soon will it be free?

The changes to fees will be placed on public exhibition for 28 days. These changes are subject to finalisation of the agreement with ISPT (the owner of Eastgate Shopping Centre) and will likely be effective from 1st July 2018 in line with all other changes to fees in the new financial year.

Why can't the changes happen sooner?

Under the Local Government Act Council is required to place changes to fees on public exhibition for a period of 28 days. These changes are also dependant on the finalisation of the agreement with ISPT.

How will it work?

Patrons will still need to take a ticket on entry to the car park. When the ticket is presented in the exit gate it will calculate the time and allow exit without payment for stays under 60 minutes.

How much will it cost Council?

An agreement has been reached with ISPT which means the free first hour will be jointly subsidised by both Council and ISPT.

Who will benefit?

Residents – the free hour should encourage visitors to the shopping centre to use Eastgate parking and not to look for untimed parking in nearby streets.

Local businesses – there is expected to be an increase in visitors to the shopping centre.

Why has it taken so long?

Negotiations with ISPT have been ongoing to finalise a suitable agreement.

What happens to the Harris Farm Markets validation scheme?

The validation scheme will no longer be in place once the free hour is implemented as it is no longer needed.

Will the fees change in the Hollywood Avenue and Library Car parks?

The proposed fees are for Eastgate Car Park only. The current fee structure will remain for the Hollywood Avenue and Library car parks.