

Library Strategy

Have Your Say Waverley

Round 1 consultation: Library Strategy

How frequently do you visit the library (either in person or online)?

(Choose any one option)

- ☐ Daily or most days of the week
- ☐ Weekly
- ☐ Monthly
- ☐ A few times a year
- ☐ Once a year
- ☐ Never

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Answer this question only if you have chosen Never for How frequently do you visit the library (either in person or online)?

Why? Is there anything the Library could offer that would make you more likely to use the service? Let us know here.

What was the reason for you recent visit? (Select all that apply)

(Choose all that apply)

- ☐ Recreation
- ☐ Study/education
- ☐ Employment-related/a place to work
- ☐ Attend program or event
- ☐ Use the collection/borrow items
- ☐ Bring children
- ☐ Computers/internet access
- ☐ Other (please specify)

Answer this question only if you have chosen Other (please specify) for What was the reason for you recent visit? (Select all that apply)

Let us know the reason for your visit to the library (in person or online)

How satisfied are you with the following Library Services?

Questions	Very satisfied	Somewhat satisfied	Neutral	Somewhat unsatisfied	Very unsatisfied
Library staff					
Lending collection					
Library events and programs					
Information and research services					
Library website					
Library app					
Library facebook page					
Library newsletters					
Online resources (eg. online research databases, training, ebooks and magazines, film streaming)					
Computers, ipads, printing and copying					
Access to internet and Wifi					
Library building and facilities eg. study spaces, cleanliness etc					
Library hours					

Based on your experience with our service, how likely are you to recommend Waverley Library to a friend or family member?

- ☐ Very unlikely
- ☐ Somewhat unlikely
- ☐ Neutral
- ☐ Somewhat likely

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☐ Very likely

Any further feedback on our Library service (including ideas, suggestions for improvements, considerations to include in that strategy)?
Let us know here.