Hall Street Improvements





Community Consultation Report November 2023 Waverley Council acknowledges the Bidjigal, Birrabirragal and Gadigal people, who traditionally occupied the Sydney Coast, and we pay respect to all Aboriginal and Torres Strait Islander Elders both past and present.

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Executive summary

Waverley Council is seeking to formalise the long-standing closure at Hall Street and Old South Head Road, to enhance community safety for pedestrians and improve the overall amenity of the area. The original proposal included:

- Formalising the cul-de-sac
- Construction of a new footpath along the Old South Head Road kerb alignment
- Increased greenery with new trees planted.
- Introduction of four angled parking places.

The Community Consultation commenced on Wednesday 16 August and closed on Wednesday 13 September 2023 and sought community feedback on the proposed design to formalise the existing cul-de-sac. Several engagement methods were implemented to provide opportunities for community members to submit feedback in a way that was easy and convenient including:

- Dedicated page on the Have Your Say website
- Online survey
- Letterbox drop to approx. 50 properties in close proximity to the proposed project location.
- Door knocking site visit
- In person and online meetings with residents
- Onsite signage with QR code to direct community members to the Have Your Say page.

Overview of feedback

A total of 27 submissions were received during the consultation period between Wednesday 16 August and Wednesday 13 September 2023. 25 were survey submissions and two (2) were email submissions. There were also two (2) initial in-person meetings held with residents of the properties adjoining the proposed design site. Additional meetings and communications between Council and community members took place in October and November to look at amended design options.

Overall, there was strong support for the proposed concept design with 72% of survey respondents approving the design.

- 19/27 of all submissions supported the proposed design.
- 1/27 of all submissions did not support the proposed design.
- 7/26 of all submissions supported the proposed design with changes. These included 2 properties adjoining the proposed design.

Approximately half of the seven (7) respondents who supported the proposed design with changes do not want angled parking.

There was significant support for formalisation of the cul-de-sac with many submissions stating that residents have been looking forward to this development for a long time. Some key concerns and suggestions were also highlighted by the community, particularly by residents who live in the properties adjoining the proposed improvements. These concerns centred around the relative disadvantages of the angled parking at the expense of the median strip, the narrowing of access to driveways, privacy issues and discussions around resident versus non-resident parking on the street.

Two (2) residents who voiced opposition to the proposed design requested a left-hand turn either for motorbikes or for all vehicles traffic turning from Hall Street into Old South Head Road.

Four (4) of the survey respondents were residents of the street. One (1) out of the four (4) residents supported the proposed improvements as is and three (3) out of the four (4) residents supported the proposed improvements with changes. The word cloud below highlights some of the frequent sentiments received from respondents. The larger the font, the more frequent the sentiment.



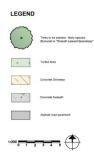
Background

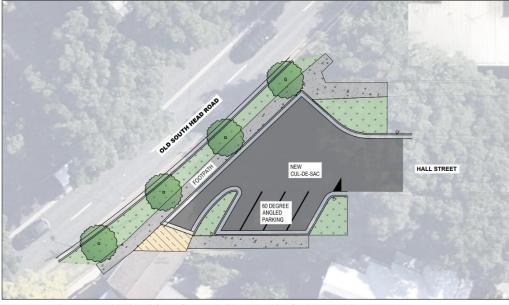
For several decades, the end of Hall Street at Old South Head Road has been closed off to traffic with bollards. The closure has taken the form of pebblecrete bollards installed in a continuation of the Old South Head Road kerb alignment.

Funds have been allocated in this year's Capital Works program to upgrade this location by formalising the road closure and improve the streetscape. The upgrade will allow the opportunity to improve pedestrian movements within the area, plant additional trees and greenery, as well as improve the overall amenity of the area.

A concept design was developed to facilitate community consultation.

HALL STREET AT OLD SOUTH HEAD ROAD STREET IMPROVEMENT CONCEPT DESIGN





We are proposing a range of improvements at the end of Hall Street at Old South Head Road, including formalising the existing road closure. Removing the existing bollards, we propose to introduce a new cul-de-sac and construct a new continuous footpath along Old South Head Road. Driveway access will be maintained and parking retained. We are also increasing green-space and planting new

Overview of Proposed Concept Design

Parking: design retains overall number of existing on street parking spaces, with introduction of four angled parking spaces to compensate for existing kerbside parking removed by new arrangement.

Traffic Flow: design has no impact to existing traffic flow for passenger vehicles and larger. Motorbikes and scooters who currently enter Hall Street at Old South Head Road in contradiction of the 'No Entry' sign will no longer be able to do so. This is not expected to cause negative effects on adjoining streets.

Pedestrian Movements: design incorporates construction of new footpath along the eastern side of Old South Head Road. Pedestrians will no longer have to cross along the asphalt road surface of Hall Street. The footpath section and kerb ramp furthest south are essentially combined with the existing driveway of Old South Head Road.

Trees: one (1) tree is proposed for removal to facilitate the new angled parking. A further four new trees are proposed along Old South Head Road, resulting in an overall net increase of three (3) trees.

Driveway Access: the driveway of Old South Head Road is the only driveway access in the section of Hall Street between Simpson Street and Old South Head Road. The existing driveway and layback on site acts as a combined footpath kerb ramp and driveway layback. Adjustments to the driveway and layback are proposed to suit the new kerb alignments and horizontal geometry of the road closure.

Engagement Approach

A mix of online and face-to-face engagement methods were used to gather feedback and suggestions from

community members including residents.

The consultation objectives were:

- 1. To inform the community about the proposed concept design and obtain overall feedback
- 2. To gather community feedback on what amendments might be needed to the design

Engagement methodology

A range of engagement methods were used to maximise the opportunity for community participation. The engagement process aligned with Waverley Council's adapted IAP2 model for community engagement.

- Creating a dedicated Have Your Say webpage to house information regarding the project and to exhibit relevant plans and documentation. This will also facilitate tracking engagement and community feedback.
- Usage of social media channels such as Facebook, Instagram and e-newsletter to further make the community aware of the consultation.
- On site signage displayed at the intersection. The signage included a QR code directing users to the Have Your Say page and survey.
- Door knocking

Method	Overview	Date	Response
Have Your Say page and survey	Council dedicated a Have Your Say page and survey to get feedback on the key elements of the proposed renewal. See Appendix A for survey questions.	HYS page- August 2023- ongoing Survey-	280 visits to the page by 228 unique visitors during consultation period
	URL: https://haveyoursay.waverley.nsw.gov.au/hall- street-improvements	August 16 to September 13 2023	25 submissions
Letterbox drop	Letter issued to approx. 50 properties in close proximity to the proposed project location. to notify of the consultation and encourage feedback.	16 August 2023	N/A
Resident door knock visit and bespoke letters	Door knock adjoining location of proposed design. Residents issued with bespoke letters. See Appendix C for map.	16 August 2023	Residents at one address were home. Bespoke letters were left at all properties inviting them to in- person meetings
Stakeholder outreach	Emailed key stakeholders to advise of the consultation and encourage feedback, including: • Precincts • Councillors	16 August 2023	N/A

Social media posts	Facebook (1 post)	Post one - 18	Total accounts
	See Appendix E.	August 2023	reached: 234.
			Total accounts
			engaged: 13.
	Instagram (1 post)	Post one- 21	Total accounts
	See Appendix E.	August 2023	reached: 2,366.
			Total accounts
			engaged: 33
Waverley Weekly	Story in Council's weekly e-newsletter.	August 2023	Recipients: 6,303
e-Newsletter	See Appendix E.		Clicked: 544
Onsite signage	Signage poster with linked QR code was put up	August 2023	Individuals prompted
	on site.		to submit feedback
			via online survey
Meetings with	Council officers held a face-to-face meeting with		Residents had the
residents	residents of two properties: Old South Head		opportunity to raise
	Road and Simpson Street.		issues and concerns
	There were also follow up meetings on the		regarding the
	design amendments		upgrade
Council website	Dedicated page on the Waverley Council		N/A
	website: Hall Street Improvements		

Data overview

Have Your Say Online	There was a total of 309 views, 280 visits and 228 visitors to the Hall Street
survey	Improvements Have Your Say page during consultation period.
	25 submissions were received.
	Respondent demographics:
	• 57% identified as female
	• 43% identified as male
	Respondent support for proposed design to formalise cul de sac:
	 73% support the proposed design
	 4% oppose the proposed design
	 11% support the proposed design with changes

Resident Door Knocks and Meetings	Concerns and suggestions raised by residents were noted and included in the consultation process and used to inform the amended design
QR codes	QR codes on onsite signage and letters were scanned 27 times
Resident meetings	Council officers held face to face meeting with residents Old South Head Road and Simpson Street.

Email feedback	Two (2) feedback emails were received.

Detailed results – Online survey

The Have Your Say survey received a total of 25 submissions to the questions below:

What is the connection of the respondents to Hall Street:

- 16% (4) live on the street
- 0% work at a business on the street
- 4% (1) cycle along the street
- 0% park their motor vehicles on the street
- 44% (11) walk through the street
- 12% (3) live close to the street and may be affected by construction and/or upgrade
- 20% (5) live in Waverley Council and are interested in these issues.

Do respondents support the proposed concept design:

- 72% (18) of respondents support the proposed concept design
- 4% (1) of respondents oppose the proposed concept design
- 24% (6) of respondents support the proposed concept design with changes.

It should be noted that the respondents who supported the proposed concept design *with changes* included the residents who would be most impacted by the proposed design.

Two (2) respondents requested that the design incorporate a left-hand turn for motorbikes or that the street be re-opened for left turning traffic.

If respondents support the proposed design "with changes" what are some of the changes they want to see in the proposed concept design:

Seven (7) respondents answered this question, and eighteen (18) respondents skipped this question.

The word cloud below highlights some of the frequent sentiments of respondents who supported the design with changes. The larger the font, the more frequent the sentiment.



The most common issues raised in relation to this question were:

- Concerns regarding the added value of angled parking
- Suggestions to keep the existing median strip and add benches instead of parking
- Support for the greening of the area and the planting of more trees
- Requests for further bike connectivity
- Debated support for free or timed parking.

Do respondents support the introduction of four angled parking spots with no net loss of parking?

- 71% (17) of respondents support the introduction of four angled parking spots
- 21% (5) of respondents oppose the introduction of four angled parking spots
- 8% (2) of respondents responded other.

The issues raised by respondents who opposed angled parking were the following:

- Extra parking not required for residents
- Median strip should not be sacrificed just to provide 1 extra parking spot
- Angled parking makes turning difficulty
- Installing benches better than increased parking.

Additional comments and feedback

At the conclusion of the survey, respondents were asked if they had any further comments or suggestions to the proposed design to formalise the closure of Hall Street. The following comments are based on this. For detailed comments and concerns raised in meetings with residents in adjoining properties see the section on **Detailed Results: Meeting with residents**.

General comments

- Maintain free unlimited parking.
- Support for further greening of the area
- Four (4) angled parking spots makes the turn too narrow and difficult
- Mixed response to angled parking and removal of median strip (17 support, 5 oppose)
- Suggestions for adding seating instead of or in addition to parking
- Desire for improved bike connectivity request for a cut through for bikes from Hall St to Old South Head Road and incorporation of two-way bicycle traffic on Hall Street between Wellington and Glenayr streets with "Bicycles Excepted" sign
- One (1) request for wheel stops on angled parking.

Additional comments by community members included the request for possum poxes to alleviate loss of possum habitat, putting in a separated uphill bike lane along Old South Head Road, a general request to upgrade all of Hall Street and concern that proposed trees will eventually clash with overhead power lines.

Detailed results – Email and Merit

Two (2) forms of feedback were received via email from residents in properties adjoining the proposed improvements:

- One email submission from a resident on Old South Head Road
- One merit submission from a resident on Hall Street

The resident submission from Old South Head Road raised the following issues:

- Support for formalising closure of the cul de sac
- Reservations regarding the impact of current design to their driveway. See detailed results for comments raised by resident during in-person meeting.

The merit request submission Hall St raised the following issues:

- Support for formalising closure of the cul-de-sac
- Angled parking makes turning more difficult
- Maintaining free parking.

Detailed results – Meetings with Residents

Old South Head Road - comments

- As part of the proposed design, the footpath is being returned to the public domain, however consequently a resident has noted that their available width narrows and shortens. A preference was noted for a driveway width change to be considered to extended in line with the 'No Stopping' sign
- Currently delivery vehicles, trucks, vans etc, illegally park in front of their driveway restricting access at times
- General signage to stop non-resident parking in the street.

Simpson Street - comments

- Leave parking as per existing layout
- Angled parking is redundant given the loss of the nature strip merely for one extra parking spot.
- Increase to trees along the Old South Head Road alignment to absorb pollution and assist with noise control
- Removal of existing tree impedes on privacy and creates sightline into a residents bedroom.
- The proposal should include installing a bin, and seating
- Remove the free parking zone given the number of non-residents who park there and create a resident only zone
- Concerned development will compromise integrity of a resident's retaining wall.

Conclusion and recommendations

Community feedback indicates that there is significant support for Option one concept design.

The main concerns and requests for adjustments to the proposed option one concept design came from the residents of adjoining properties. These requests were reviewed to ascertain their viability and will be incorporated into the amended design being submitted to Waverley Traffic Committee on the 23 November 2023.

As a result of feedback from the community, particularly from residents in adjoining properties, the proposed design has been amended to incorporate their input while maintaining the formalization of cul-de-sac and new footpath construction along Old South Head Road alignment, which were strongly supported. These amendments were presented to residents in adjoining properties for their perusal and include the following key points:

- Cul-de-sac formalised as per proposed design
- No installation of angled parking
- Installation of inset parking bay with parallel parking for three (3) cars
- Net parking loss of one (1) parking spot
- Narrower median strip maintained
- Installation of sandstone or concrete seating blocks or benches
- Removal of two (2) trees with new plantings of seven (7) native trees, providing a net gain of five (5) trees
- Free parking maintained as per existing restrictions
- Installation of 'No Stopping' signage and yellow lines to deter illegal parking.

The feedback from residents regarding the implemented changes was mixed, reflecting a range of opinions. Please refer to Appendix G for Option two Proposed Concept Design, and compilation of community feedback received through Appendices I, J and K. It is important to note, that these responses are encapsulated in the three (3) emails received from resident of Hall Street, OSHR, and Simpson Street.

In response to this varied feedback, Council has decided to revert to the original concept design, making minor adjustments. For details on the revised design, please refer to Appendix H.

It should be noted that following the standard Waverley Traffic Committee and Council approval process, the road closure will also activate the Roads Act process, requiring notification to adjoining landowners and notifiable authorities. This process will commence once the detailed design has been prepared.

Recommendation

Proceed with proposed formalisation of the cul-de-sac and submit amended design based on community feedback to the Waverley Traffic Committee for approval before taking the Engagement Report before Council with detailed design.

The recommendations are as follows:

1. That Waverley consider all feedback related to the proposed concept design for Hall Street Improvements and incorporate into final design where possible

2. Consider other design amendments such as narrowed median strip, additional trees, and seating into the final design as per community feedback to the consultation

3. That the community is informed of any changes to the design.

<u>Amendment</u>

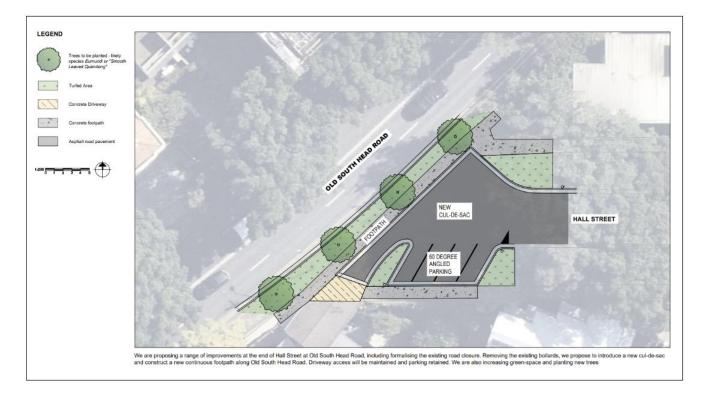
As of March 2024 Transport NSW confirmed that activating the Roads Act process is no longer required given the Hall St has been closed to traffic at Old South Head Road for several decades via a 'No Entry' sign and concrete bollards. Furthermore, a Traffic Management Plan approval is not required to update the closure as per the attached plan.

Appendix A – Have Your Say Proposed Design and Survey Questions

Hall Street Improvements - Proposed Design

We are exhibiting the following Hall Street Improvements concept design for community feedback. Please see the proposed design below and answer the survey questions.

The proposal involves removing the existing bollards in order to construct a new cul de sac at the end of Hall St and a new continuous footpath along Old South Head Rd. Driveway access will be maintained and parking retained. We will also be maximising the green space by planting new turf, garden beds, and 3 new trees.



Hall Street Improvements Survey Questions

What is your connection to Hall Street, Bondi? Required

- I live on the street.
- I work on the street
- I cycle along the street
- I park my motor vehicle on the street
- I walk through the street
- None of the above, but I live close to the street and may be affected by the construction and/or results of the upgrade
- None of the above, but I live in the Waverley Council area and am interested in these issues
- Other (please specify)

Do you support the proposed concept design? Required

- O Yes
- 🔿 No
- Yes, with changes

If you selected the "Yes, with changes" option above, could you let us know what changes you would like to see to the proposed design?

Do you support the introduction of four angled parking spots resulting in no net loss of parking?

- Yes
- O No
- Other (please specify)

Do you have any further comments or suggestions on the proposed concept design for Hall Street?

Appendix B – Notification letter

	Customer Service Centre 55 Spring Street, Bondi Junction NSW 2022 ABN: 12 502 583 608
Our ref: D23/91243	
15 August 2023	
To the Resident/Business Owner	
Re: Community Consultation – Hall Street Improvements @ Old So	buth Head Road
Dear Resident/Business Owner,	
Waverley Council is seeking community feedback on our proposed concept design and has launched the community consultation on o community consultation will be open for feedback from 16 August	ur Have Your Say page. The
An informal closure has been in place at the Old South Head Road e decades. The closure has taken the form of bollards installed in a co Head Road kerb alignment.	
In order to improve the streetscape and formalise the Hall Street cl Council is proposing to introduce a cul de sac and construct a new o Old South Head Road. The improvements will also include planting greenery, and improving the overall amenity of the area to facilitate pedestrians. Please see concept graphic overleaf.	ontinuous footpath along additional trees and
Proposed works will include:	
 Installation of a permanent cul de sac Construction of a new footpath along the Old South Head R Plantings of new turfed areas and three additional trees Introduction of four angled parking spaces with no net loss 	-
To provide feedback on the proposed concept design for Hall Street -Visit haveyoursay.waverley.nsw.gov.au/hall-street-improvements -Scan the QR Code	t Improvements:
If you have any questions or require further information, please em majorprojects@waverley.nsw.gov.au or call 9083 8000.	ail
Kind regards	
Arusha Bhowmik Project Officer, Waverley Council	

รบธร ชมปป f waverleycouncilo info@waverley.nsw.gov.au © waverleycouncil waverley.nsw.gov.au

ilofficia



Appendix C – Letter distribution map



Appendix D – Map of door-knocked properties (in blue)



Appendix E – Social media posts

Facebook:



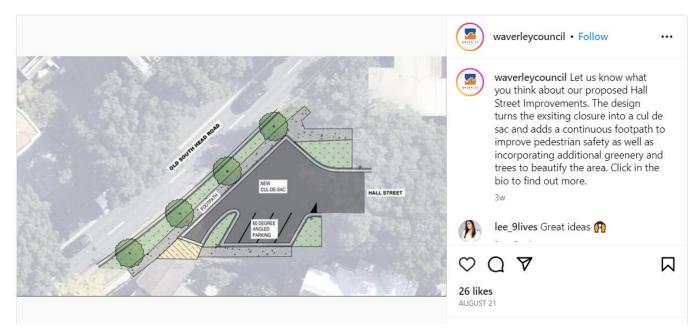
18 August · 🚱

We're seeking community feedback on our design for Hall Street Improvements. The proposed design will formalise the long-standing closure at Hall St and Old South and include construction of a cul de sac and continuous footpath to improve pedestrian safety as well as additional greenery and trees to beautify the area.

Have Your Say here: https://bit.ly/45cUMX6



Instagram:



Appendix F – Waverley Weekly e-newsletter



Feedback on Hall Street improvements

For many years, the end of Hall Street at Old South Head Road has been blocked off to traffic with bollards.

To help improve pedestrian safety and beautify the streetscape, we want your feedback on a proposal to formalise the existing closure by constructing a cul de sac, continuous footpath and planting new trees.

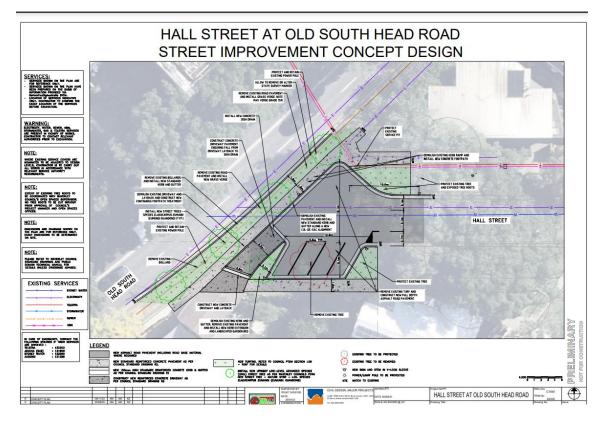
Share your feedback below.

MORE

Appendix G – Amended Concept Design



Appendix H – Amended Concept Design



Appendix I - Resident Email Submission on Amended Design

Simpson Street resident email received 13 October 2023 in response to meeting on amended design:

"Our house is located on the corner of Hall and Simpson Street, meaning our privacy and use of our house and garden will be directly impacted by any changes to the street.

We note that the impact from the street redevelopment will largely be borne by our house. We are very keen to retain the trees on Hall street outside our house to form a privacy shield (line redacted for privacy).

Changes we request to the updated plans:

- The nature strip on our side of Hall street is proposed to be significantly reduced to make way for a setback (which supports the neighbors driveway access). This new setback results in the loss of two trees and impacts our privacy, as the road will get closer to our house.
- You could achieve the access to the neighbors drive and have enough room for cars to turn around by halving the setback. I have placed an orange box where I propose you could reduce this set back in the image below. This would result in one less tree being lost and mean that more of the nature strip is retained. It would also reduce the privacy impact on our house as the curb setback would begin past our house.
- To support turning space at the end of the street we note that we are losing nature strip on our side of Hall street and this is not balanced on the other side of the road. In the diagram below I have proposed a reduction in the nature strip on the other side of Hall street which would create balance in the streetscape and enable a tree to be retained on our side.
- The proposal is to place 8 sandstone seating blocks on the nature strip on our side of Hall Street. We are worried that this will reduce our privacy as people will be sitting outside our house and looking into our bedrooms, living room and garden. We are also worried this would encourage antisocial behavior outside our house (we have young children). We request that this sitting spaces/ blocks be reduced to 1 or two blocks and be located on the other side of Hall Street where there will be a wider nature strip. It makes sense for the seating to be on the side that has a wider nature strip. If it is on our side then it will encourage litter and impact our privacy (as our house is below street level so people can directly look into our house.

Our suggested changes to the updated plans



Appendix J – Email From Resident

From: Sent: Tuesday, October 24, 2023 3:16 PM To: Major Projects <majorprojects@waverley.nsw.gov.au> Cc: Subject: [EXTERNAL]Re: Waverley Council - Meeting regarding Hall St Improvements</majorprojects@waverley.nsw.gov.au>
Hi
Not a problem
I think it was beneficial to have a site meeting.
Hopefully we are getting closer to a resolution.
To be honest losing one car space on the Northern side (my side) is fine.
This should allow be larger turning bay for all cars in the future.
The sandstone blocks in my opinion aren't really necessary but from my understanding would be reduced in numbers. Obviously can trial this.
The real changes are actually occurring on the Southern side & obviously along Old South Head rd. I have mentioned to Mattern , her husband & sons that they need to be very clear on the proposed changes & they fully understand the new drawings completely.
Obviously their concerns will be more significant because of their driveway access.

The beautification of pedestrian walkway & nature strip along Old South Head rd is very positive.

So, they are my thoughts.

With thanks & kind regards.

Appendix K – Email Outlining Residents Concerns

From:	
Sent: Wednesday, October 25, 2023 6:39:42 AM	
To:	

Subject: [EXTERNAL]Fwd: Waverley Council - Meeting regarding Hall St cul-de-sac landscaping Improvements at OSHR - parking concerns

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello

contacted me yesterday evening - she lives at

, and is being impacted by the attached proposal for landscaping the cul-de-sac.

Her key issue is concerned with parking:

1. She has a disabled parking permit.

2. She is unable to park in her double garage due to its positioning at an angle to the existing driveway crossing.

3. She currently parks her car on the driveway crossing - it is parked safely - with acceptable space between garage and car for at least a double pram to pass and no overlapping of the road.

4. The attached concept plan removes this driveway parking option by roughly halving the length of the driveway crossing and will therefore push her to park on the street. Even if she applies for a mobility parking space, as you know this is available to anyone with a disability parking permit. It is therefore likely she will need to park in a free space on the street - with current high parking occupancy, this may create an undue situation for her and her husband.

5. The concept plan discussed with **constitution** on site yesterday is very different from that used in the community consultation with the four angled parking spaces gone and therefore seemingly a net parking loss in an area of high parking occupancy.

6. She was told to email the staff present onsite yesterday with her concerns before close of business today even though she tells me that she had indicated all her concerns yesterday. I don't understand why staff would not have noted her concerns at the meeting. She says that there's a project meeting today at 6pm. I'm guessing this must be an internal meeting?

My understanding of other issues include:

1. Concern over access to her back gate caused by the design.

2. The landscaping attracting loiterers.

3. Long term parking in the street by 'backpackers', abandoned vehicles, trailers, etc., all taking up valuable on street parking space.

what is the intended process?

1. Can you and the others in the project team please consider **parking** parking concerns, and my comments about net loss of parking, and look to adjust the concept design accordingly?

2. As the concept design has changed significantly from that used during community consultation, can there be a further period of community consultation of the revised design (perhaps after further amendment to address parking concerns and ensuring no net loss of parking)? Maybe a letter box drop and a further 'Have Your Say' on-site meeting at, say, 4pm one afternoon?

3. Will the finalised concept design (after further changes, but currently very different from that which went out on consultation) be coming to the Waverley Traffic Committee? If so, when is this likely? If not, what is the plan?

Happy to discuss first thing this morning, even at 8am? , text me if this works for you.

may wish to add her own brief comments to this email today.

Best regards